

- Asher Levi & Emmanuel window cleaning
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Privacy Policy

Effective Date: 5 August 2026

Privacy Policy

At Asher Levi & Emmanuel window cleaning services we are committed to protecting your privacy and handling your personal information responsibly.

This Privacy Policy explains how we collect, use, store and protect your information when you visit our website or contact us.

By using our website, you agree to the terms of this Privacy Policy.

Information We Collect

We may collect the following information:

- Your name
- Email address
- Telephone number
- Property address (where relevant)
- Any information you provide when requesting a quotation or contacting us
- Technical information such as your IP address, browser type, operating system and pages visited

How We Use Your Information

We use your information to:

- Respond to enquiries and quotation requests
- Provide our window cleaning and related services
- Arrange appointments
- Improve our website and customer experience
- Communicate with you regarding our services
- Comply with legal obligations

We only collect information that is necessary for these purposes.

Cookies

Our website may use cookies to improve your browsing experience and help us understand how visitors use our website.

You can disable cookies through your browser settings, although some parts of the website may not function correctly.

Google Analytics

We may use Google Analytics to collect anonymous information about website traffic and visitor behaviour. This information helps us improve our website and services.

Google Analytics does not identify you personally.

Contact Forms

When you submit a contact form, we collect the information you provide so that we can respond to your enquiry or quotation request.

We do not sell or rent your personal information to third parties.

Data Sharing

We may share your information only when necessary with trusted service providers who help us operate our business, or where required by law.

All third parties are required to keep your information secure and confidential.

Data Security

We take reasonable technical and organisational measures to protect your personal information from unauthorised access, misuse or disclosure.

However, no internet transmission can be guaranteed to be completely secure.

Data Retention

We retain your personal information only for as long as necessary to provide our services, comply with legal obligations, resolve disputes and enforce our agreements.

Your Rights

Under the UK General Data Protection Regulation (UK GDPR), you have the right to:

- Access your personal information
- Request correction of inaccurate information
- Request deletion of your personal information where applicable
- Restrict or object to certain processing
- Withdraw consent where processing is based on consent
- Lodge a complaint with the Information Commissioner's Office (ICO)

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices or content.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be published on this page with an updated effective date.

Contact Us

If you have any questions regarding this Privacy Policy or how we handle your personal information, please contact us at the details shared above